Linkd demo SMS/MMS consent

Jewelry Sales Academy LLC | Diamond Exchange / Downtown Flagship
Sender: +1 (866) 934-5920 | LD-DEMO-2026-11-03-v1
Updated November 3, 2026

Program and scope

Diamond Exchange / Downtown Flagship is a demo account operated by Jewelry Sales Academy LLC, the operator of JewelLink. It is not a claim that a separate jewelry retailer has enrolled customers. The sender for this internal Linkd Inbox testing program is +1 (866) 934-5920.

Only adult staff or invited adult testers who affirmatively opt in may participate. This program is limited to internal customer-care testing, with an estimated total of up to 100 messages per month across the program. It does not use purchased lists, advertising, lead generation, or real retailer customer enrollment.

Exact verbal opt-in script

This is Jewelry Sales Academy LLC, the operator of JewelLink, inviting you to test our Linkd demo account named Diamond Exchange / Downtown Flagship. May we send SMS/MMS messages from +1 (866) 934-5920 to the mobile number you provide about your demo customer-care request, including replies, test service-status updates and related images? Expect 1-5 messages per test session; frequency varies with your replies. Message and data rates may apply. Participation is optional and consent is not a condition of purchase or participation in a non-texting demo. This permission does not include marketing messages. Reply STOP to stop, or HELP for help; you can also contact support@jewellink.com. The program terms and privacy notice are at legal.jewellink.com/linkd-demo-sms-consent/. Please review them before deciding. Do you agree to receive these demo SMS/MMS messages?

Illustrative dialogue - not a consent record

Associate: Read the full script above and give the participant the terms and privacy URL. Pause so the participant can review it.

Participant (example only): "Yes, I agree to receive those demo SMS/MMS messages at the mobile number I provided."

Associate: "Thank you. I will record your permission for this demo program. You can withdraw it at any time."

If the participant declines, is unsure, or gives no affirmative answer, do not grant texting permission or send a test message. No actual participant consent is asserted by this example.

Program terms

Jewelry Sales Academy LLC operates this optional Linkd demo messaging program. Messages concern demo customer-care conversations, test service-status updates and related images. Expect 1-5 messages per test session; frequency varies with replies. Message and data rates may apply. Consent is not required for purchase or a non-texting demo. Delivery is subject to carrier availability and is not guaranteed.

Reply STOP to withdraw texting permission. For help, reply HELP or email support@jewellink.com. A withdrawal received through another reasonable method must also be recorded and honored. No marketing is authorized by this program.

General terms: https://legal.jewellink.com/#terms

Program privacy notice

For this demo, Jewelry Sales Academy LLC processes the participant-provided mobile number, consent evidence, test messages and images, and delivery/opt-out records to operate the demo, maintain consent records and honor withdrawal requests. Use synthetic demo content; do not send sensitive personal information in test messages.

Mobile numbers and SMS/MMS opt-in data and consent are not sold or shared with third parties or affiliates for marketing or promotional purposes. Messaging and infrastructure providers process the data only as needed to deliver and protect this program. Access to consent records is limited to authorized personnel. Contact support@jewellink.com for help or privacy requests.

General privacy policy and retention information: https://legal.jewellink.com/#privacy

Staff procedure and consent evidence

Before the first outbound test, read the full script, provide the policy URL, obtain an actual affirmative response, and confirm the participant controls the separate recipient mobile number. The store sender number itself is not a test recipient.

In the correct Linkd company and store, open the participant conversation in CRM Inbox. Use Texting permission and Evidence, then Record permission. Set Granted only after actual consent. Record the date/time and time zone, verbal method (in person or phone), the actual affirmative response, this script version, the demo-only SMS/MMS scope, and the staff member who obtained consent. Linkd associates the event with the conversation, company, store and staff actor and stores its evidence encrypted. Do not publish participant records with this document.

Evidence format (template only): "Verbal consent obtained on [actual date/time and time zone] via [in person/phone] by [staff]. Participant controls the conversation number and affirmed: [actual response]. Script LD-DEMO-2026-11-03-v1; policy https://legal.jewellink.com/linkd-demo-sms-consent/; demo customer-care SMS/MMS only." Replace each field with observed facts; never save a template as real consent.

Keep an unconsented conversation Unknown or Blocked. After consent, an administrator must add the actual recipient to the store pilot allowlist before pilot sends. Allowlisting is a testing restriction, not evidence of consent. Keep messaging paused until provider verification and required setup are complete.

Withdrawal and help procedure

Twilio handles standard supported opt-out keywords for the sender. Linkd also records supported inbound STOP requests as opted out and blocks subsequent sends. Staff must record withdrawals received by other means and must not override an opted-out conversation to Granted. A subsequent START/UNSTOP leaves permission subject to review; document renewed consent before messaging again.

Before launch, test HELP and STOP from an opted-in separate mobile number. The support route is support@jewellink.com. If a provider-generated HELP response does not identify this program and its support contact, configure and verify it before enabling the pilot. Do not claim that live keyword testing has already passed.

Example program messages

Initial confirmation (staff sends after permission is recorded): "Jewelry Sales Academy Linkd Demo: You agreed to demo customer-care SMS/MMS. Expect 1-5 messages per test session; frequency varies. Msg/data rates may apply. Reply STOP to stop or HELP for help. support@jewellink.com"

Customer-care example: "Jewelry Sales Academy Linkd Demo (Diamond Exchange): Your demo service item is ready. This is a test message. Reply with questions or STOP to stop. support@jewellink.com"